

Important notice regarding this year's Annual General Meeting

Dear Shareholders

As a result of the exceptional circumstances due to the COVID-19 (Coronavirus) pandemic, the 2020 Annual General Meeting of Shareholders of Credit Suisse Group AG cannot take place in the usual format. This year's Annual General Meeting will therefore be held in accordance with the requirements of the Ordinance of the Swiss Federal Council regarding measures on combatting the Coronavirus.

Under the measures taken by the Swiss Federal Council currently in place, the personal attendance of shareholders at the Annual General Meeting on site is not possible. Shareholders shall be represented at the Annual General Meeting exclusively by the independent proxy. For information on how to issue your voting instructions to the independent proxy, please refer to the invitation to the Annual General Meeting of Shareholders.

Shareholders can follow the Annual General Meeting live on the internet, at **credit-suisse.com/agm**.

The Board of Directors very much regrets that this important event cannot be held in its usual format. We thank you for your understanding and look forward to your participation at the Annual General Meeting in the following year.

Yours sincerely

Zurich, March 25, 2020

For the Board of Directors

Urs Rohner
Chairman

Credit Suisse Group AG Annual General Meeting on April 30, 2020

Proxy and Instructions

- I give authorization to represent my shares at the Annual General Meeting to the **independent proxy**, Law Office Keller Partnership, PO Box, CH-8010 Zurich, and instruct to vote on all proposals as follows:

I. General Instruction (Please tick one box only)

- Yes to the proposals of the Board of Directors
- No to the proposals of the Board of Directors
- Abstain from the proposals of the Board of Directors

Important: The general instruction applies to all proposals as set out in the invitation to the Annual General Meeting. **Individual instructions** that differ from this general instruction may be given for individual proposals on the agenda (see Section III. on the **back side**). Individual instructions given under Section III. that differ from the general instruction under Section I. shall prevail.

II. Instruction for Additional and Amended Proposals

If, at the Annual General Meeting, shareholders or the Board of Directors put forward any additional proposals or amendments to proposals already set out in the published agenda or any proposals under Art. 700 Para. 3 of the Swiss Code of Obligations, I hereby authorize the independent proxy to vote on such proposals as follows (Please tick only one box per item):

- | | Yes | No | Abstain |
|---------------------------------------|--------------------------|--------------------------|--------------------------|
| • Proposals of Shareholders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Proposals of the Board of Directors | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

A proxy appointment is only valid if this form is duly signed.

Date

Signature

III. Individual Instructions for the Independent Proxy

Please tick only one box per item

	Yes	No	Abstain
1. 2019 management report, the 2019 parent company financial statements, the 2019 Group consolidated financial statements, and the 2019 compensation report			
1.1 Consultative vote on the 2019 compensation report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1.2 Approval of the 2019 management report, the 2019 parent company financial statements, and the 2019 Group consolidated financial statements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Discharge of the members of the Board of Directors and the Executive Board	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Appropriation of retained earnings and ordinary distribution of dividends payable out of retained earnings and capital contribution reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Capital reduction through cancellation of shares that were repurchased under the share buyback programs in 2019/2020	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Election of the members of the Board of Directors and the Compensation Committee			
5.1 Re-election of the Chairman and other members of the Board of Directors and election of a new member			
5.1.1 Re-election of Urs Rohner as member and Chairman of the Board of Directors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.2 Re-election of Iris Bohnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.3 Re-election of Christian Gellerstad	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.4 Re-election of Andreas Gottschling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.5 Re-election of Michael Klein	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.6 Re-election of Shan Li	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.7 Re-election of Seraina Macia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.8 Re-election of Kai S. Nargolwala	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.9 Re-election of Ana Paula Pessoa	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.10 Re-election of Joaquin J. Ribeiro	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.11 Re-election of Severin Schwan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.12 Re-election of John Tiner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1.13 Election of Richard Meddings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.2 Re-election of the members of the Compensation Committee			
5.2.1 Re-election of Iris Bohnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.2.2 Re-election of Christian Gellerstad	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.2.3 Re-election of Michael Klein	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.2.4 Re-election of Kai S. Nargolwala	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Approval of the compensation of the Board of Directors and the Executive Board			
6.1 Approval of the compensation of the Board of Directors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.2 Approval of the compensation of the Executive Board			
6.2.1 Short-term variable incentive compensation (STI)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.2.2 Fixed compensation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.2.3 Long-term variable incentive compensation (LTI)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Other elections			
7.1 Election of the independent auditors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.2 Election of the special auditors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.3 Election of the independent proxy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please return this form to:

- Law Office Keller Partnership, Independent proxy, PO Box, 8010 Zurich, Switzerland