

Online Services from Credit Suisse (Luxembourg) S.A.

Complete Your Banking Transactions Whenever and Wherever You Want



Your Needs

- You want to carry out your banking transactions quickly at any time
- You value transparency and oversight
- You value secure communication between you and Credit Suisse

How You Benefit

Online Banking

- Ability to process banking transactions online at any time
- Broad range of services: Bank account and assets, payments, securities trading, market data, and E-documents
- More cost-effective conditions for payments than with paper-based payment transactions

SecureMail

- Secure – state of the art security by the transfer of formalities
- Convenient – known user-friendly SecureMail interface
- Protected – maximum virus protection and no spam
- Free – users do not incur any fees

Support

If you have any questions, please contact your relationship manager.

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Overview of the Range of Services

- Display all assets (account, safekeeping account) in real time as well as past holdings
- Real-time view of entries including details and balances, plus a sophisticated search engine
- Asset structure, sector, country, and maturity analyses
- Account entries available for the last two years

Payments

- All standard payment types are available, templates, payment lists, and payment history

Securities Trading

- Extensive range of financial instruments (equities, funds, warrants, bonds etc.) available on more than 60 stock exchanges
- Real-time order processing and confirmation
- Discount of up to EUR 20 for every commercial transaction

E-documents

- Receive your bank documents electronically

Market Data

- Research the current price data of more than 300,000 financial products

SecureMail

- SecureMail is a secure communication channel between you and Credit Suisse, that can be accessed through the internet browser
- You are allocated 1 GB of storage. You will be notified if used storage capacity has exceeded a critical level and will be requested to delete emails.
- The attachment size is limited to 30 MB. All known file types are supported.
- You may choose to receive a notification mail to your external email account whenever a new mail arrives in your SecureMail inbox

Accessing Online Banking

<https://www.credit-suisse.com/lu>

Accessing SecureMail

<https://clients-international.securecommunication.biz> or <https://www.credit-suisse.com/lu>

FAQ

- Answers to Frequently Asked Questions are available [online](#)